**A FEW COMMENTS FROM OUR CUSTOMERS**

I would have no hesitation in recommending Pauline of Toucan Tours.

The service Pauline offers is excellent and things go without a hitch.

I have been on a number of trips and would not bother about any others. People come from England & Canada to go on the trips this speaks for its self.

We have seen things that others do not see especially in the embroidery world.

Happy trip

# Noelene Shaw

In 1991 Pauline came to North Shore Guild and presented us with her plans for a tour of Europe and in particular Denmark. We were to have a class with Jytte Harbaesgaard of the Danish Handcraft Guild. That was the beginning of many great trips both in New Zealand and overseas.

Pauline has become a good friend to many members of our Guilds throughout the country. She is a wonderful tour leader and has a skill in fore seeing any problem that might arise and sorting it out before it happens.

It has been great over the years travelling with embroidery friends and talk of similar interests. I look forward to having the opportunity of travelling with Pauline and friends in the coming year. I believe she has some very interesting ideas coming up.

# Joan McClure

On a number of occasions I have travelled with Toucan Tours and thoroughly enjoyed all of them. On one instance I took a non embroiderer on the Scandinavian tour and she reckoned it was the best tour she had ever done – and that from a well travelled tourist!

Toucan’s tours are a good opportunity to meet other embroiderers, not only N.Z but overseas as well. The tours are well arranged, always some special embroidery as well as the usual sight seeing as well as being reasonable cost wise. I speak to my Guild after coming home and there are many envious comments with several participating the next year! So if you get the chance – go!

# Shirley Allan

I first went on a Toucan Tours Embroidery Tour in 1996. That was just the beginning.

We went to all sorts of embroidery places such as specialised museums, historic houses etc, places I had read about but never dreamed of actually going to them.

The advantage of being with Toucan Tours was we would go straight to the venue and not waste valuable time getting lost.

One such historic house was the home of George Washington’s ancestors Sulgrave Manor which I would never have found on my own.

My husband who is not an embroiderer has been on many tours with me and has found plenty to occupy his time as the tours also cater for the non – embroiderer.

The tours have always been organised by Pauline, with excellent hotels and very little waste time. One of the highlights of the last tour was to return the curtains to Sulgrave Manor where we were warmly received and treated like old friends.

I just hope we keep well long enough to enjoy more of Toucan Tours.

# Carole and Ray Bates

I have joined Pauline Norrish’s Toucan Tours on two overseas trips and several within New Zealand and I have been extremely satisfied with the organisation, content and friendliness of the tours.

Pauline was able to arrange visits to unusual places such as the Amish of Pennsylvania and even such difficult events as entry to Russia by road passed without incident.

I would happily tour with her again and I have no hesitation in recommending her services.

# Rosemary Wilson

I joined the first Toucan Tour organised by Pauline Norrish and was so impressed by the efficiency with which it was conducted that I have since joined several of her trips.

In every case I found it extremely enjoyable, well organised and the content very well suited to the interests of the group.

I would recommend Toucan Tours without hesitation.

# Olwyn Horwood

Toucan Tours a truly great travelling experience!

Because so many of us have travelled with Pauline a number of times it is like a group of friends going on tour.

Pauline makes travel so easy and fun with a great variety of organised sight seeing balanced with free time.

I’m really looking forward to my fourth trip with Pauline next year adding to all the wonderful memories of pervious tours.

# Faye Laing

My experiences of travelling with Pauline on a Toucan Tours holiday are of pure pleasure. Each journey features: impeccable organisation, totally worry free. A good balance of arranged activities and opportunities for free time. Interesting destinations, both popular sights and more unusual places. Small group of people, often repeat travellers, friendly and like-minded. A steady pace of travel and relaxed atmosphere. Unique and unexpected experiences Eg. Lunch on an Oxfordshire farm or afternoon tea with a group of French embroiderers. An experienced, competent and friendly tour leader – a delight to travel with.

So if you are looking for a great holiday at reasonable cost, this is it!

# Tricia Hewitt

From the early 1990’s I have travelled a number of times with Toucan Tours on Embroidery safaris. From Fisherman’s wharf in San Francisco to the Hermitage in St. Petersburg and in countless stops between we have visited exhibitions, met Guild members and seen wonderful embroideries and art works. From Tasmania in the south to Scandinavia in the north we have experienced many modes of transport, learned more of the variety and techniques of world wide embroidery and met people from each country often through Pauline’s personal friendships and contacts. Her care and concern for each member of the tour party and her continued friendship has added a special dimension to the happy memories of these special tours.

Two stand out experiences for me were our 2 visits to Salzburg and the visit to see ‘The Lady and the Unicorn’ tapestries at Cluny in Paris. But these are only two of many.

***Betty Dufty***